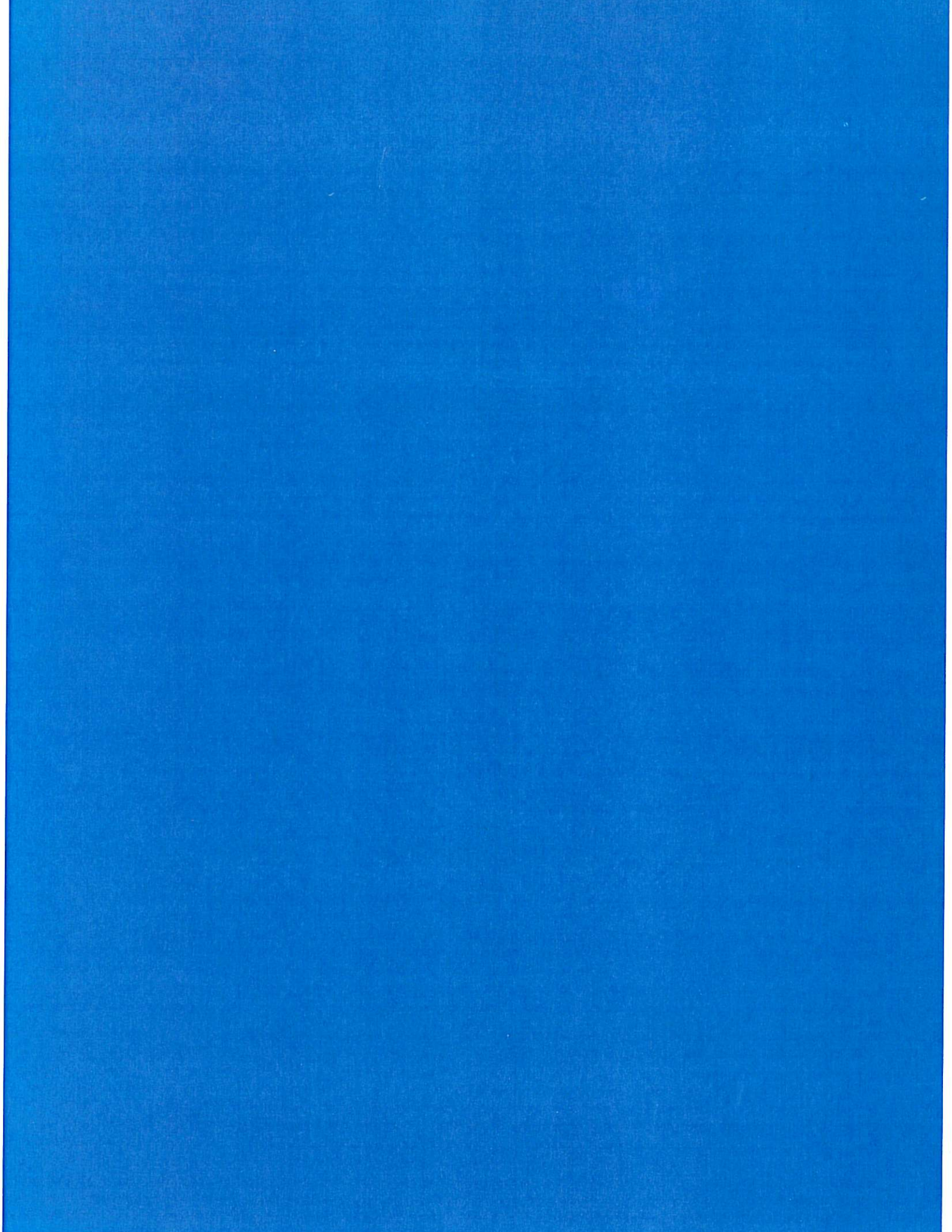




Family Service Annual Report 2006

Family Service:
Prevention, Education &
Counseling NFP





Bernard Schlifke
President of the Board

Greetings. As I write this letter for the first time in my new role as President of the Board of Family Service, I have been reflecting on the daunting task of following in the footsteps of my predecessor and friend, Vic Carapella. Vic has served our organization for more than eight years, the last five as Board President, and his unwavering commitment and dedication to Family Service have set a standard of excellence that I can only hope to approach. Through Vic's hard work, determination and outstanding skills across a wide area, Family Service has expanded its reach geographically, increased both the range and depth of services it provides, and it has faced and overcome a serious financial crisis.

My challenge is to successfully continue Vic's legacy, and with the diversity and depth of talent on our Board and their professional skills and commitment, I am confident that Family Service will continue to realize its mission of assisting individuals and families in the communities it serves.

The changing of the guard wasn't the only major event at Family Service this past year. Effective July 1 of this year, Family Service of South Lake County changed its name to Family Service: Prevention, Education & Counseling NFP. This followed the Board's annual review of its Strategic Plan, during which the Board noted that the agency's name did not adequately describe and erroneously implied that only people and communities in southern Lake County were being served by Family Service. Though our name is different, we will continue to offer the same quality services that our larger community has come to expect.

Last June we celebrated our 76th Anniversary at Independence Grove in Libertyville where we raised more than \$71,000. We are particularly grateful to Board members Julie Adams, David Freitag, and Lora-Lee Hall for the tremendous efforts toward this event's huge success.

As part of our commitment to serve the needs of the Hispanic community, through a grant from the Chicago Community Trust, we retained the services

of the Nathalie P. Voorhees Center for Neighborhood and Community Improvement to assess the impact of the two current proposals to develop North Shore Estates in Highwood. The researchers studied the property tax impact of each proposal, the impact on local businesses and employment, the impact on schools and families, and the future impact on rental housing in Highwood and determined that the proposal offered by not-for-profit Hispanic Housing is the one that will provide the greatest benefit to Highwood residents earning low and moderate incomes.

In September, Family Service participated in the 9th Annual Long Grove Heritage 5K Run/2K Walk to raise money for our Barrington office. Board member Gregorio Resendiz was a key factor in the success of the run, which raised \$2,500.

Also to benefit Nuestro Center, Gregorio is chairing the December 17th La Posada, a delightful and unique Mexican Christmas tradition. He will be assisted by the Nuestro Advisory Council and 14 volunteers from North Shore Estates.

The Board of Family Service provides support for the work of the gifted staff at the agency. We are very proud of our outcomes which are discussed in this report and I stand in awe of the accomplishments of Family Service.

Though our name is different, we will inhabit this new, more accurate reflection of who we are, and continue to offer the same quality services that our larger community has come to expect.



Robert Wolf
Executive Director

In this Annual Report, we highlight the outcomes of our work as reported by Family Service's clients. Of these we are both very pleased and very proud. An increase of six percent or sixty-nine more people were served in our counseling program this fiscal year over the previous year. We measured the extent to which people were able to meet the goals and objectives they set for themselves when they started their counseling. We also have statistics that tell us how satisfied our counseling clients are with the services they received and outcomes from programs at Nuestro Center, our family resource center for immigrants.

To the questions in the Client Satisfaction Survey "if the need arose, would you use us again?" and "would you refer a friend to our agency", all respondents said they would use us again, and 100% of the respondents answered that they would refer a friend in need to our agency.

These are very good numbers, indeed, and are important in that they reflect en masse the good work we know we are doing. But they are only numbers and they belie the human story behind each and every person we see. Each positive outcome represents not only a unique individual but everyone in that person's constellation who is affected by the changes they make - spouses, children, friends, employers, schools, neighbors, communities.

Who are these people behind the numbers?

They could be anyone we know. They are people who can afford to pay for our services and those who cannot. They are people dealing with unspeakable tragedy, temporary setback, or with the everyday but considerable pains that are part of being human.

Writer and teacher Henri Nouwen wrote that "to wait for moments or places where no pain exists, no separation is felt and where all human restlessness has turned into inner peace is waiting for a dream world." Our clients have chosen not to wait any longer but to take action now. They have made a responsible decision: to pursue professional help because the degree of discomfort, of unease, is more than they want to bear, and perhaps more than they want those around them to bear. The decision to seek counseling is not an us-or-them proposition but an ever-changing line, a matter of degree. The wisdom of this decision and its potential impact is profound.

In this Annual Report, you will read about some of the people who have sought our services, either in their own words or in the words of our therapists. You will read reflections from our therapists, who are invited deep into people's inner lives, on the meaning of this process and the results.

And though we have outcomes to report, the personal and societal savings are really immeasurable, whether they are emotional, medical, or functional - helping people get back to productive lives.

We marvel at the courage of people seeking real change for themselves and their families and feel privileged to be part of that process.

Debbie Hege on Clients and Colleagues in an Age of Uncertainty

Family Service offers a broad spectrum of advocacy and therapeutic services to a diverse population in Lake County. The young and not, the middle class and those with more limited resources, those born here and those born elsewhere, are all people we call clients. Some of our cases are complicated and multi-layered and some have more to do with a particular life passage. For the elderly, we may assist with changes because of illness or we may help make home a safe place. For immigrants we may help make their new country home as they transition into new ways. For all who need it, whether they can afford it or not, we offer therapy to provide a way out of difficult times. Without access to our sliding scale, many who need us would go without.

"Life is change," says Debbie Hege.

"Change is what happens with our clients and why our clients seek our services. They want to change something in their lives: their circumstances, their relationships, their children's behavior, their depression, or their anger. Or they are dealing with unsolicited changes that have occurred in their lives unexpectedly: physical or mental illness, a death, a move, an affair.

"We see a lot of anxiety and relationship problems these days and at least some of it has to do with the economy. People aren't as hopeful at this time in history as they once were. Often their goals for change are simple: to improve relationships, worry less, and be happier.

"Clients are happy with the work we do with them and the progress they make and they make referrals. Or sometimes the exposure we receive happens in more indirect ways. Our Wauconda office moved to a different location in the same building. In the new location I have to walk through a room where seniors congregate. They know my face now and have begun to ask me what I do. I explain the counseling process to them and, as a result, they've referred neighbors and friends to Family Service.

"There aren't many places that do what we do. We are very united as staff and help each other out so we can be there for those who need us. Intakes pick up and we have had to pull together as staff and handle it. The entire staff - clinical, administrative, and supportive - is so dedicated to our clients.

"As therapists, we facilitate change through the therapeutic process. We assist clients in establishing concrete measures that indicate to them they have achieved improvements and changes that they hoped to reach. As clients complete therapy they take with them both the skills and the confidence to draw upon as they face future life challenges. It's profound how this process gets people back to productive lives."

Counseling Outcomes

Here are some things people wrote to us as they evaluated our services:

“My therapist saved my life more than once.”

“My son is happy and has his self esteem back. He got straight A’s after failing most classes last year.”

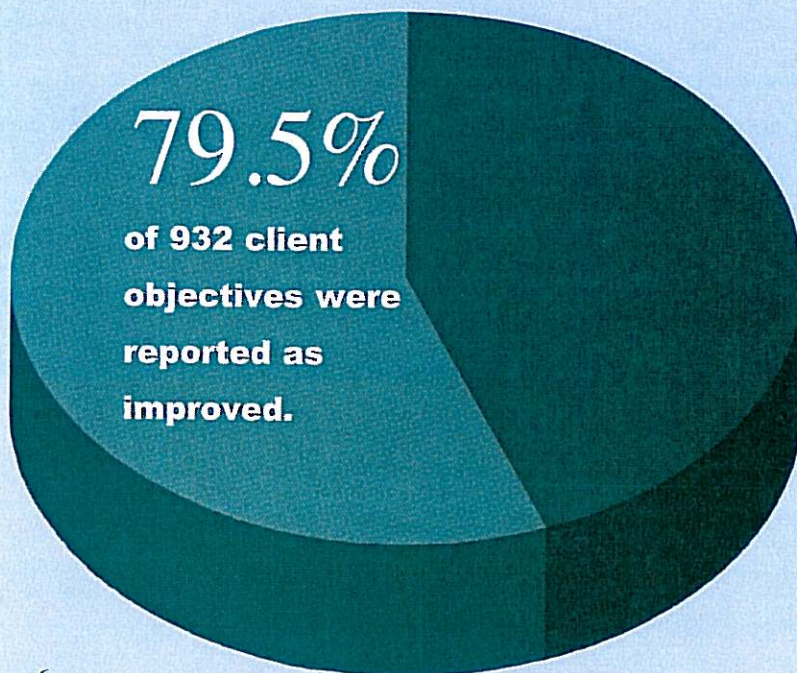
“My therapist said things to me no one else could say. She got me through the worst period of my life.”

A peek into our process

Family Service has tracked two separate outcomes of counseling services: clients’ level of success in achieving their self-determined counseling goals and objectives; and their overall satisfaction with the services delivered.

During fiscal year ending June 30, 2006, 79.5% of 932 client objectives were reported as improved.

The second method of tracking outcomes is the client survey. The return rate on the survey was 19.5% which is statistically significant. The overall satisfaction level was 3.6 on a 4 point scale, 4 = excellent.



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Carol Fitzsimmons on Lives in Transition

It's hard to know what to look at first in Carol Fitzsimmons' office: the yellow flowers and the massive viney philodendron, the books crammed into bookshelves, the wilderness pictures on the wall, or the tin collection she has scattered about the surfaces, some with treats inside. It's an interesting space that's only part visual feast; it's equal parts peaceful, with an amber glow from the lamps that seems to be a symbol for the warmth in the space. It's the kind of space that makes you want to tell its proprietor important things about yourself, the kinds of things that aren't always meant for every day conversation with your neighbor.

"I can't stand fluorescent lights, they're harsh," says Carol. "I've always done lamps." Carol is a social worker, and clinical director of Family Services. She sees people in transition - couples, adults, and children.

A career woman in her late fifties walked haltingly into Carol's office two years ago recently diagnosed with a progressive neurological disease. The loss of function she experienced and the knowledge that there would be further debilitation depressed, angered, and frightened her. She was already feeling the loss of independence that her condition had begun to wreak, was concerned about leaning on her adult children and her partner, and though she maintained the warmth and care she had always had in spades, inside she was filled with grief and shock over what she was losing.

With Carol, she had a place to go and a skilled guide waiting there for her, and she was offered room to explore the meaning in her life and mourn what she had to leave behind. It enabled her to begin to plan for an uncertain future.

When her client was ready, Carol connected her with concrete resources for financial assistance, mobility support and more, helped her communicate with her loved ones without fear of rejection, and problem solved with her about how to help herself and ask others for help.

A pivotal and symbolic story, Carol says, was about a particular food her client loved at a Chinese restaurant that had many stairs to its entrance. She went without this pleasure for a long time until she was able to order on the phone and then call from the car when she was outside. Someone runs her order out to her now.

"This was a big step, to be able to ask, and to understand that she's allowing people to feel good about helping her," says Carol. "Where there was denial of her disability before, there is now more acceptance and a real drive to make life as good as it can be, even though mobility is even more difficult than it was two years ago."

Carol recently began to see two children from another family whose father will soon die of a terminal disease. A complicated but loving family network consists of the children and their divorced parents. The mother is engaged to be married soon. A true joint custody agreement is already in existence but with the father's end-stage illness, the children want their mother to know what they need from her. The complexities of the impending blended family also need careful attention. Carol offers her skill and her space for all those things and more.

"These particular clients have situations where illness has dramatically affected their lives. Someone has to be there for them to sit with them in their darkness or help them find resources and answers," says Carol. "We see people whose stories are less dramatic, too, of course. The thing is, we are here when people's lives are in transition and it takes courage and a lot of hard work to change life as we know it. The effects of this process are far greater to many more people than just what goes on in this office."

How are outcomes measured?

We developed our method of outcomes measurement nine years ago using a system that contains goals and objectives as they are the framework that makes achievement possible.

As clients enter counseling, they are asked to identify their goals - their desired result - during counseling. An example of a counseling goal might be: Develop confidence in managing daily life and sense of personal competence following death of husband.

Clients are then asked what will be different if they reach their goals. These benchmarks of success are recorded and become the measurable objectives for each of the client's goals. Objectives are the action steps leading to goals and, in counseling, are often behavioral and/or emotional, relating either to relationships in the family, work or community. Objectives may be developed for the individual, couple or family. Objectives for the above-mentioned goal might include:

- 1. Prepare for, seek and secure part time employment;*
- 2. Complete daily household chores despite feelings of anxiety and emptiness;*
- 3. Engage in self esteem building activities and practices which will result in less agitation and a general feeling of calm;*
- 4. Participate in at least four planned social events outside of the house each month.*

Each objective is then given an initial rating on a scale of one to ten, ten being full achievement of the objective. The above objectives might be rated by our hypothetical client, Mrs. Smith as follows:

1. Since Mrs. Smith has been out of the work environment for the past 30 years, she feels overwhelmed by the mere thought of working and does not believe she is capable of holding a job. She might initially rate this objective as a 2, meaning she feels adequate in the work environment at a 2 out of 10 level.
2. In the absence of her husband to approve and emotionally reward her, she feels little purpose in housework. She does, however, maintain a house that is minimally adequate in her eyes. Mrs. Smith might rate this objective as a 4.
3. While Mrs. Smith has a history of participation and, at times, leadership in volunteer activities, her core sense of worth had been experienced through her husband's social and financial standing. Her current level of self esteem might be rated a 5.
4. Since her husband's death five months ago, Mrs. Smith has declined all social invitations and has not been out of the house for any social event. She cannot imagine going out socially without her husband and becomes overwhelmingly anxious at the thought of socializing. She may rate this objective as 1.

After establishing the initial objectives, clients are asked to rate progress on each objective every three to five months. Using the same scale of one to ten, clients quantify the improvement, or lack of, in achieving each objective. As objectives are achieved or life events change, objectives are modified or new objectives are established.

Results

Clients say that 80% of their goals were achieved. The high degree of goal attainment broke down as follows:

75% of people's goals who are 65 and older were achieved

85% of people's goals who are under 65 were achieved

100% of our clients rated our services as good or excellent with the average rating being 3.6 on a 4 point scale.

Counseling cases, concluding services during the fiscal year, are mailed a satisfaction survey from the Executive Director within 30 days of their cases closing. The survey assures confidentiality and requests their feedback to the Executive Director on the services they received. Of 112 closed cases in FY 06 the client response rate of 19.6 % was higher than all past years and above our goal of a 10% return rate.

100% of our clients answered said yes to these two questions:

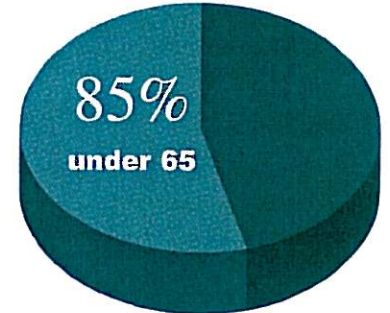
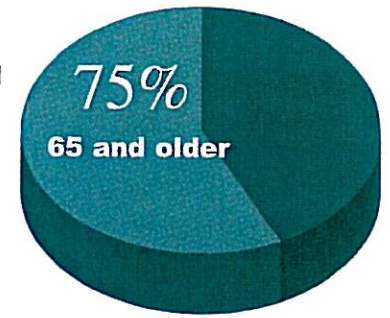
If the need arose, would you use us again?

Would you refer a friend to our agency?

Using a scale of 4=Excellent; 3=Good; 2=Average; and 1=Poor, clients are asked to rate five key questions. They include the following:

- 1. How would you rate your initial contact with our agency, were you informed of the fee scales, policies, services available & so on?*
- 2. How would you rate your therapist's ability to develop a good plan with you, one that addressed your needs?*
- 3. How would you rate the pace or speed of progress made by you and your therapist?*
- 4. Overall, how would you rate your therapist's ability to help you achieve the plan you agreed on?*
- 5. Overall, how would you rate your therapist?*

Our overall rating on all questions was 3.6 with a glowing 3.7 on the question of rating one's therapist.



Stephanie Loda on Seniors

She once had a client who was an avid harpist, says Stephanie Loda, but it became an impossibility for him to continue to play. The instrument was too heavy to manage. He discovered new life in sculpture.

Such is the path of seniors. New explorations, more leisure time than ever before, accumulated wisdom from a life well lived or not, and losses, not only of friends and spouses, but of parts of themselves.

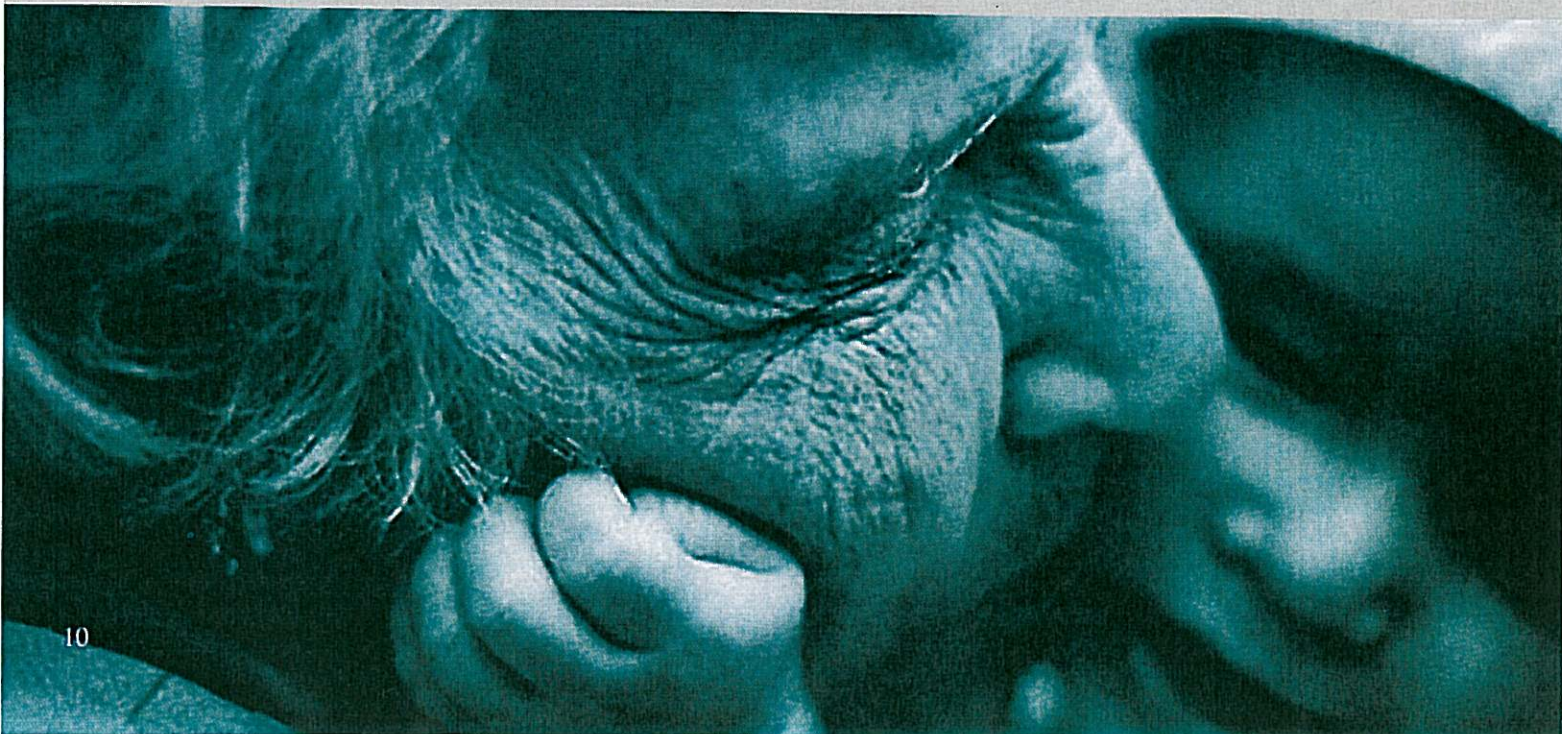
“Seniors’ focus is often quite different in therapy,” says Stephanie, who heads the senior program at Family Service. “They’re often not seeking big changes, but rather peace. Everything that goes wrong is not going to get all better so they must sometimes stem a downward spiral and find acceptance and meaning.”

Sophie is a client in her late seventies who lost her husband and suffered a severe illness within the space of three months. While she was recovering in a nursing home, one of her four grown children took unfair advantage of her. She came into counseling mourning the loss of her husband, her health, and her relationship with the son who had treated her so badly. She had a long way to go in rehabilitation to recover some of her lost function from her illness.

“She had lost part of herself,” says Stephanie, “Where she was a caretaker before, now she had lost some of her ability to take care of herself, including the ability to drive. Driving’s a big one for seniors. Now you are really dependent.”

What Sophie did when she first began to meet with Stephanie was to talk about the way life used to be. And she had things to express – about her illness, and about the way her husband had died – that would, with time, free her from depression and the paralysis she felt about life.

“There are such strong feelings, like anger, which are hard for family members to hear sometimes,” says Stephanie. “If there is no opportunity for expression, the feelings often find their way out in other ways, like headaches, sleeplessness, illness, or isolation.”



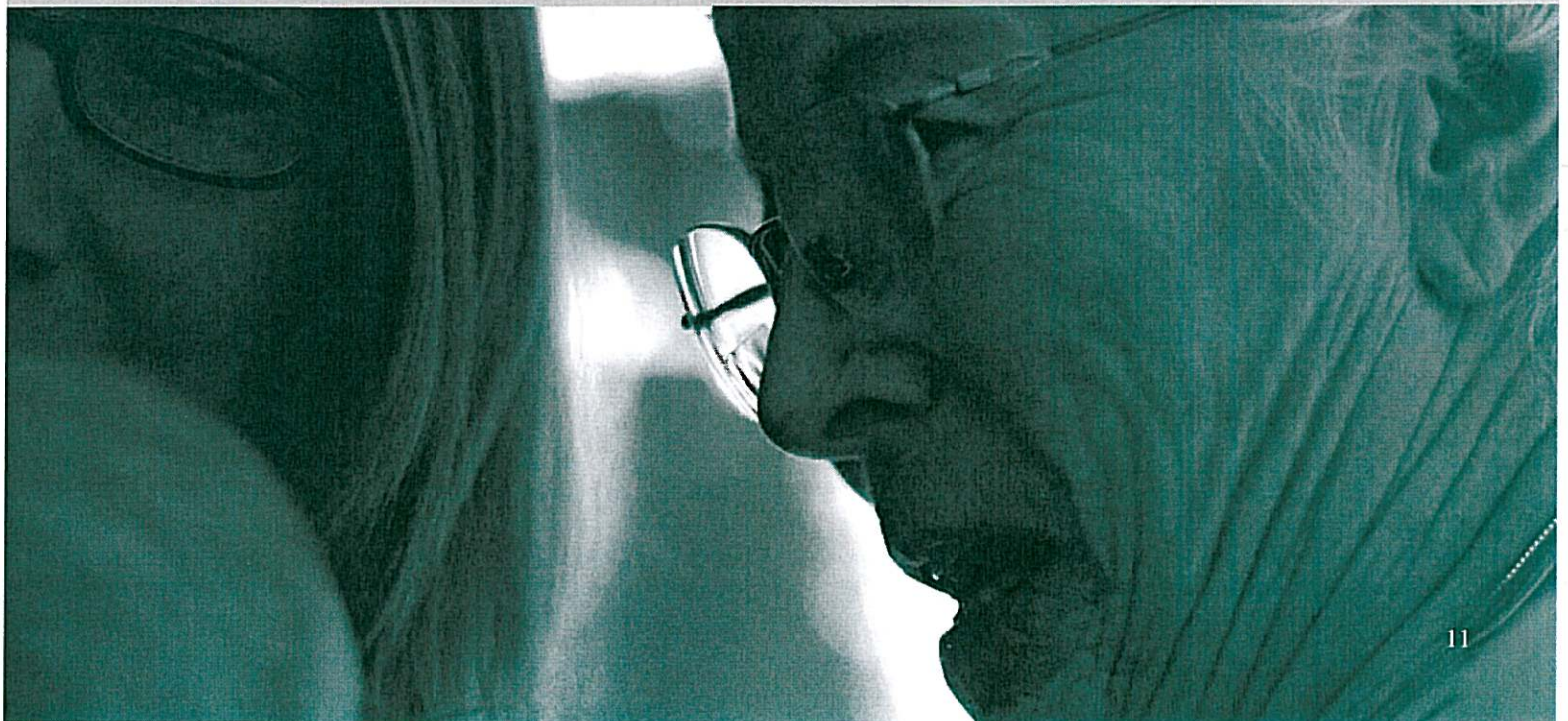
Research says that the most important factor in successful therapy is not the therapeutic modality, but the quality of the therapeutic relationship. A solid therapeutic relationship can give people the courage to talk about their feelings. People often believe it's wrong to feel things such as anger at a spouse who has died. Carrying that burden as well as all else that's in the mix can be overwhelming.

“Having a therapist hear those things and let the client be who she is, reassure her that she's not crazy, can tether her back to balance. It's a powerful experience,” says Stephanie, “and one that precedes the rebuilding of a life.”

Sophie made peace with the way her husband had died; it became part of the narrative of their life together. In all that she had lost with her illness, she had retained her fine motor skills. She was able to recapture one of the joys in her life: her beloved piano. It was no small thing that she was hungry again to do that – to find pleasure in life again.

Sophie intensified her rehabilitation efforts and began to spend more time with her other three children, the ones who had supported her during her illness, and her grandchildren.

“She's very strong,” says Stephanie, “and likely could have handled any one of the things on her own, but three losses in such a short time tipped the balance. It was too much.”



Nuestro Center Outcomes

At Nuestro Center, we developed a method of evaluation for the two outcomes we wanted to measure: level of growth for adults after completion of each semester of English as Second Language (ESL) classes; and whether children attending Homework Club will maintain or improve their academic grades.

We first predicted the outcomes we thought were possible - projected outcomes - and then measured our real outcomes - actual outcomes.

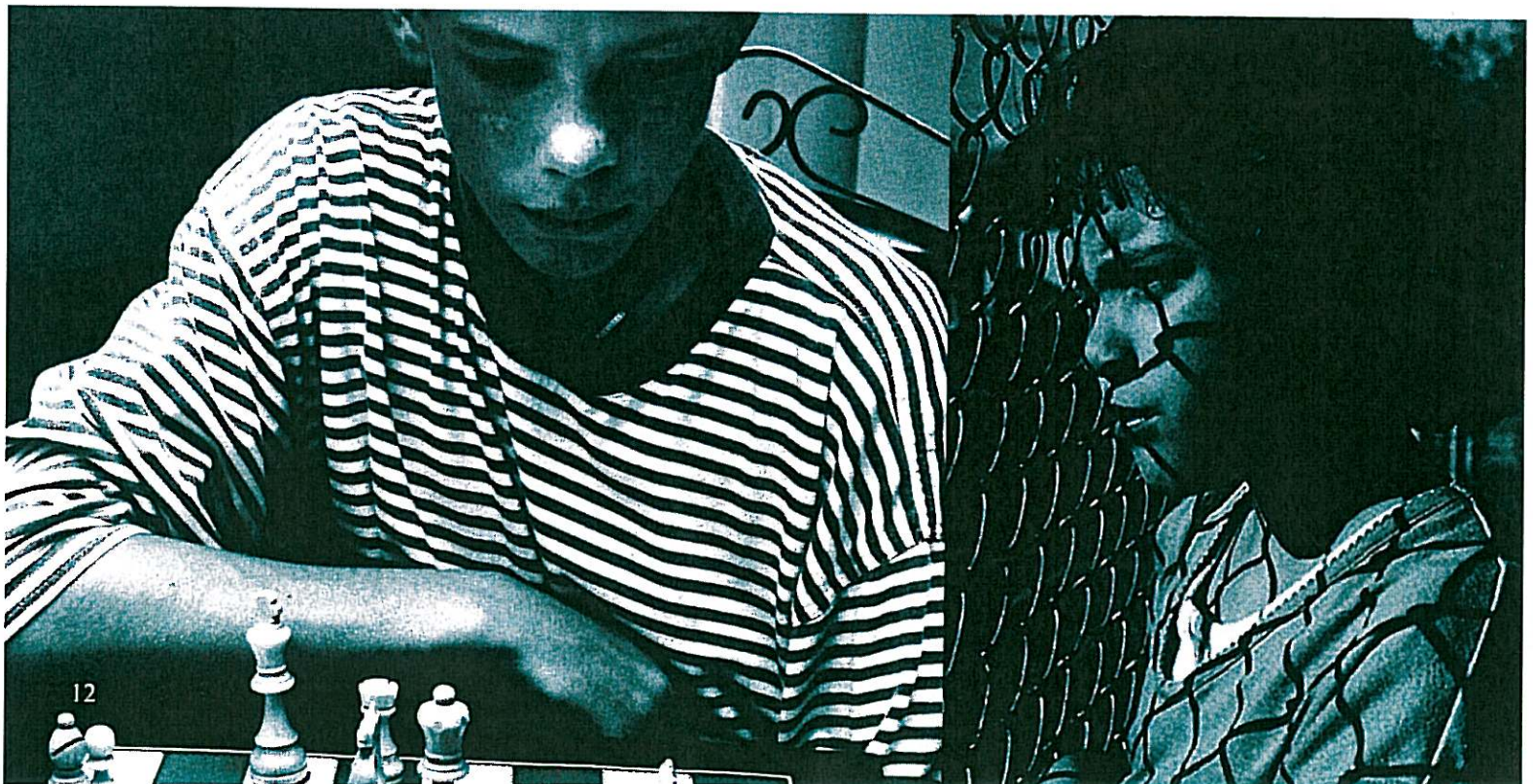
ESL

Method of Measurement: A federal standardized pre- and post-test of English proficiency is administered the first day of class and at the end of each semester. Results are collated by the teacher and summarized in report form. Functional literacy is a measurement of a students' ability to complete standard forms and accompanying conversations in English such as completing employment applications, securing medical care, applying for governmental benefit, etc. Each task is considered one functional level.

Projected Outcome: 75% of 55 students completing one semester of ESL classes will increase their functional literacy by one level - ability to complete an employment application.

Actual Outcome: 100% of 60 students completing one semester of classes improved their functional literacy in English by 1.8 levels as measured by the federal accountability standards

100%
of 60 students
completing
improved...



Homework Club

As with ESL, we determined a measurement tool, predicted outcomes, and then measured actual outcomes.

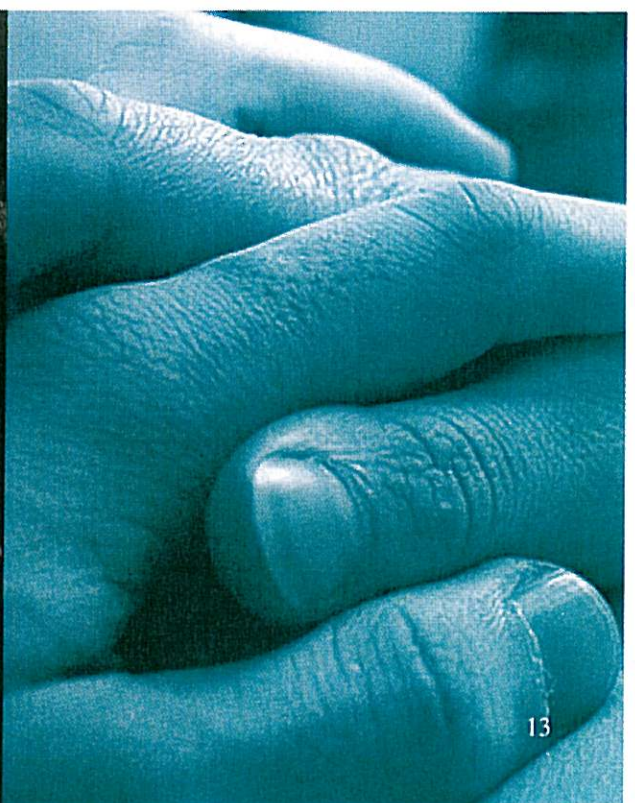
Method of Measurement: School district 112's Oak Terrace and Northwood Schools serve 90% of the children living at North Shore Estates. For each child enrolled in Homework Club, staff, with parents' authorization, contacts the respective school personnel and develops a collaborative relationship for assisting the students, which includes sharing their report cards. Each tutor is apprised of these discussions and updates to guide his or her work with the student.

Students are measured in four academic areas - language arts, math, social studies and science. Each student's report card is collected after each grading period. At year end the first grades are compared to the final grades to determine academic progress.

Projected Outcome: 80% of children attending Homework Club at an average of three days a week maintain and/or improve their grades on their school report cards for each of four academic subjects.

Actual Outcome: 100% of Homework Club attendees from first through eighth grade maintained or improved their grades in language arts, math, science, and social studies representing 22 different grading opportunities per student. No student ended the school year with a grade lower than a "C".

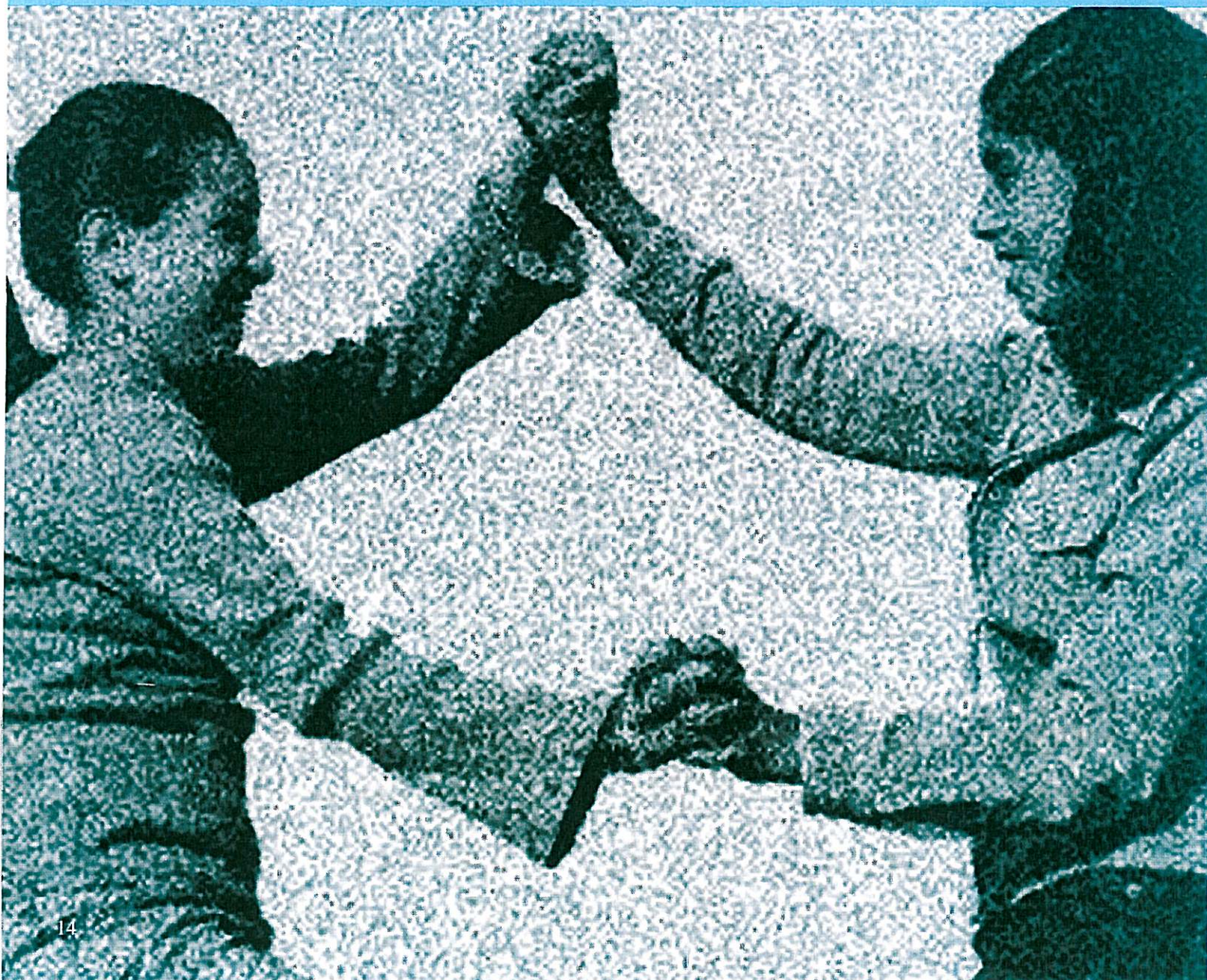
100%
of Homework Club
attendees grades
1-8 maintained or
improved...



Estefanía Garcia on Resources in a New Country

Two summers after she came to America in her second-grade school year Estefanía Garcia started summer camp at Nuestro Verano, Nuestro Center's summer program for kids from six to fourteen. She had heard about it at the after-school Homework Club she began to attend that year at Nuestro Center in Highwood. Summer camp was unheard of in her small rural village of La Luz in Oaxaca, Mexico. There, summer was time for families to be together. But it was different in her family's new home on the North Shore of Chicago where most kids spent at least part of their summers in camp. And two years of living in America showed Estefania – Fannie to her friends – that kids here spent a lot of time watching television if they weren't attending something organized.

The Garcia family emigrated to the North Shore from Mexico for economic reasons. In La Luz, Fannie's dad worked on a farm, tending animals in the fields, and her mom earned extra money selling her home-baked bread. It was impossible to make ends meet. The move to America was profound for the family, not only their navigation of new language, country, and customs, but also



the change from agricultural to urban life. Camp Nuestro Verano and Nuestro Center's other programs help families with the formidable transition they face when they leave everything, and often everybody, they know behind.

Fannie loved camp at Nuestro. "It was great to be so active in the summers at camp with all the sports and the field trips," says Fannie. "I learned social and leadership skills doing the activities and also in the skills groups we did. It was just fun to be with these really nice counselors who would play with us and also teach us about things like conflict resolution."

When Fannie was too old to attend the camp any longer, she decided to become a volunteer there. "Camp inspired me to give some of what I got there," she says.

Fannie at 15 is not too old for all Nuestro Center's programs. While she volunteers at Homework Club and camp, she attends Girl's Group as a participant. At Girl's Group every other week, a life skill is covered and girls are encouraged to say what's on their minds without repercussions.

"I have learned to express myself without fear. If I don't, I feel regretful and like part of me is held back," she says. "I know my own ways but I learn in this group to consider others' points of views and think about things I hadn't considered." Not a bad quality for an adult to possess, but Fannie has not yet discovered that.

Homework Club is open four days a week after school for students up to 14 years old. Students get help with assignments, read with staff, play games, and talk. Fannie, a sophomore at Highland Park High School whose last report card included all A's and one B, credits her years of attendance at Homework Club with much of her school success.

"It really helped me with my subjects and with my English, I got a lot of vocabulary just by being there," she says. "Homework makes you learn things better because you practice what you learned and then you're better prepared the next day in class. It was so hard for my parents who spoke only Spanish then to help me with subjects in English."

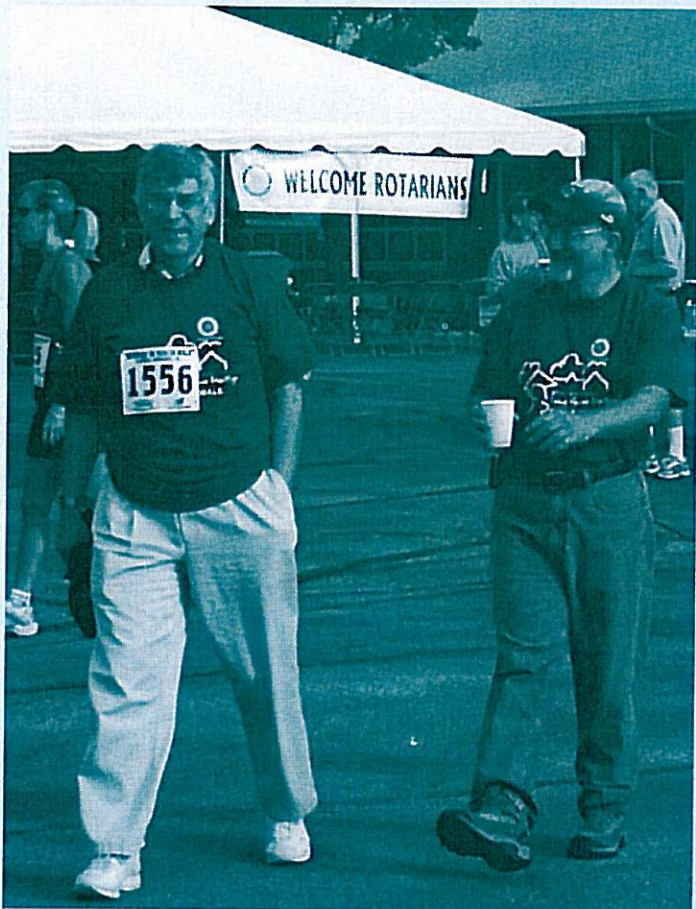
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Fannie, who volunteers when her academic load isn't too heavy with the younger kids at Homework Club because "I love that they'll do better because of the help they got", is thinking about going to Northwestern or Wisconsin for college. Knowing she can master a second language she may study Italian or French or Mandarin. But she wants to be a psychologist, calling it another way to give back.

"It's challenging to understand the human body, the brain, and human sensation," says Fannie.

Great for Fannie and for the world that she'll enter the adulthood in just a few years with academic and social tools she'll need to lead a meaningful and productive life.

2006 EVENTS



Board Treasurer William Proskow and staff member Dennis Skolnik



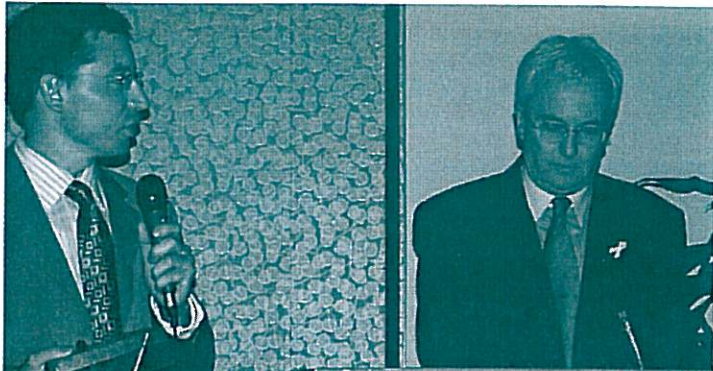
Board member Gregorio Resendiz



Registration table for Long Grove 3K/5K walk & run



Man of the Year Victor Carapella



Assistant Principal, Tom Koulentes, Community Partner of the Year



Corporate Partner of the Year Tom Schwartz First Midwest Bank



Assistant Principal, Tom Koulentes, Community Partner of the Year



Senator Susan Garrett and Dr. and Mrs. Nelson Levy at 76th Anniversary Celebration

2006 EVENTS



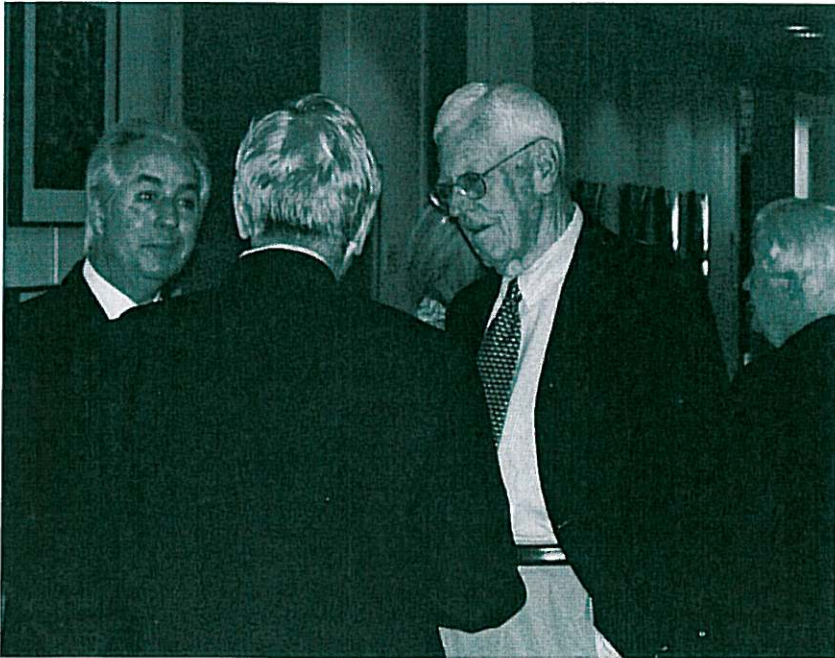
Silent auction shoppers



Mr. & Mrs. James Resnick and Mr. & Mrs. Bernard Schlifke



Board Vice President David Freitag (center) at 76th Anniversary Celebration



Tom Schwartz of First Midwest Bank and Frank Waldeck of the Corporate Advisory Board



Past Board Member Richard Friese (standing)

2006 Individual Donors

A Word to Our Donors -

Following is a list of FY 2006 contributors. Family Service gratefully acknowledges all donations and contributions. However, we recognize that we may inadvertently omit names or incorrectly list a contributor. We sincerely apologize for any errors and ask that you please contact us immediately with any corrections.

Thank you very much to all of our caring donors for their in-kind contributions this fiscal year.

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Mr. Scott Carr

Ms. Ann Carton

Ms. Betty Chow, President

(Pacific Global Bank)

Mr. & Mrs. Robert P. Coffin

Mr. & Mrs. Mark Coffman

Mr. Franklin A. Cole

Mr. & Mrs. Eugene Connolly

Mr. Larry Connolly

Mr. & Mrs. Bob Cutler

(Polk Family Charitable Fund)

Mr. & Mrs. Robert Daniels

Mr. & Mrs. Marvin Dickman

Mr. & Mrs. George Drost

Mr. & Mrs. M. David Dubin

Mr. Peter Ducharme

Mr. James D. Ehret

Mr. & Mrs. Richard Ettlinger

(Lottie Nath Fund)

Ms. Cathleen Faerber

(The Wellesley Group)

Mr. & Mrs. Thomas Fitzgerald

Mr. Stanton O. Flanders

Mr. & Mrs. Harold Foreman Jr.

Mr. Ted Galvani

Mr. Alan Garfield
(Law Offices of Garfield & Merel, LTD.)

Senator Susan Garrett

Mr. & Mrs. Ronald Garsha

Mr. & Mrs. Van R. Gathany

Mr. & Mrs. John Gillett

Mr. & Mrs. Jeffery Glass

Mr. & Mrs. James Glasser

Mr. & Mrs. Peter Goldman

Mr. & Mrs. Stuart Goodman

Mr. & Mrs. Robert Greenebaum

Mr. Richard Greenswag, Attorney

Mr. & Mrs. Jerome Groen

Ms. Denice Gustin-Piazza

Ms Belinda & Mr. Daniel Hall

Mrs. Augustine S. Hart

(Clark Fork Foundation)

Mr. & Mrs. Craig Hart

Ms. Lillian Herter

Mr. & Mrs. Dean Holm

Mr. & Mrs. Fred Jackson

Mr. & Mrs. David Johnson

Ms. Mary Beth Jones

Mr. & Mrs. Richard Johnstone

Mr. Harvey Kallick

Mr. Bernard Kleinman

Mr. & Mrs. Joseph Kolar

Mr. & Mrs. Bert Krueger

Mr. & Mrs. Ivan Kushen

(Albert Goodstein Family Foundation)

Mr. Scott Lackie

(Griffith, Grant & Lackie Realtors)

Mr. Gale Landers

Dr. Alan Lauter

Mr. & Mrs. Bill Lee, Jr.

Mr. & Mrs. Richard Leopold

Dr. & Mrs. Jeffrey Lieblich

Rabbi Howard Lifshitz

Ms. Annette Lindawer

Mr. & Mrs. Herbert Loeb

Mr. Clyde Lowstuter, President/CEO

Robertson Lowstuter

Mr. & Mrs. David O. MacKenzie

(MACFUND)

Mr. & Mrs. Albert MacLeod

Mr. Henry G. MacMorran

Mr. & Mrs. Bertrand McAndrew

Mr. Tim McCaskey

Mr. & Mrs. Hugo Melvoin

(Melvoin Foundation)

Mr. & Mrs. Charles Meyer

Mr. & Mrs. Ed Minor

(Minor Family Foundation)

Mr. J. Clifford Moos

Mr. & Mrs. Gerry Nadig

Mr. & Mrs. Thomas Nathan

Mrs. Joyce O'Keefe

Mr. & Mrs. Robert Oliver

Mr. Harry Oppenheimer

Mr. & Mrs. Peter Ori

Mr. & Mrs. John Oviatt

Ms. Brook Patsey

Mr & Mrs. Patrick Patt

Mr. & Mrs. Richard Pepper

Mrs. Carolyn K. Price

Mr. William Proskow

Ms. Kristine Rapp

Mr. & Mrs. Dwight Reed

Mr. & Mrs. James Reid-Anderson

Mr. & Mrs. Edward Rothschild

Mr. David Royko

Mr. Phil Ruben

Mr. Robert Rubin

Mr. & Mrs. David Ruder

Mr. & Mrs. Stephen Rudisill

Mrs. Raymond Rusnak

Mr. & Mrs. Richard Saslow

Mr. & Mrs. Jim Stauner

Ms. Emily Stoner

Mrs. Philip Straus

Mr. Herbert Stride

Mr. & Mrs. James B. Tafel

Mr. & Mrs. Ronald Tesarik

Mr. & Mrs. Frank Waldek

Mr. Herb Wander
Ms. Cris Way
Mr. & Mrs. Alfred Weissenbach
Dr. & Mrs. Gerald Young, Jr.

Family Supporters

Up to \$99

13 - Anonymous Donations

Mr. & Mrs. James Allen
Mr. Ben Almiro
Mr. & Mrs. James D. Anderson
Mrs. William Anspach
Mrs. Necia A. Apfel
Mr. & Mrs. Ted Ballent
(in memory of Mr. Donald H. Arends)
Mr. & Mrs. Howard Barron
Mr. & Mrs. Samuel Beacham
Mr. Justin Bedini
Mr. & Mrs. David Blumberg
Mr. & Mrs. Jerry Blumberg
Mrs. Anne Brown
Mr. & Mrs. Dan Brusslan
Mr. & Mrs. Barry Clark
Mrs. Marilyn Diederichsen
Mr. & Mrs. Kent DeLucenay
Mr. & Mrs. Richard Ernest
Mr. Craig Farmer
Mr. Roger Feldman
Mr. & Mrs. Michael Fields
Mr. John Fish
Mr. Robert Franks
Mr. & Mrs. Frank Franzese
Mr. & Mrs. Merrill Freed
Mr. & Mrs. Edward Freundlich
Mr. & Mrs. Edward Gamson
Mr. & Mrs. Millard Grauer
Ms. Margaret Howard
Ms. Vincensa Jennings
Mr. & Mrs. Chuck Jessor
Mr. & Mrs. Robert Jonas
Mrs. William Kahn
(in honor of Mr. & Mrs. Stephen Diekle)
Mr. & Mrs. Gilbert Kamm
Mr. & Mrs. William Kaufman
Mr. Peter Kearney
Ms. Janet Keenan
Mr. & Mrs. Richard Kleeman
Ms. Gillian Kohler
Mr. & Mrs Robert Kohn
Mr. & Mrs. Stuart Lenhoff
Mr. & Mrs. Fred Lowenthal
Mr. & Mrs. Arthur J. Marcussen
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Dr. & Mrs. Richard Mintzer
Mr. Martin Pais
Mr. & Mrs. Lawrence Reich
Mr. & Mrs. Alan Reinstein
Ms. Digna Rivera
Mr. & Mrs. John Rosenheim
Mr. Warner Rosenthal
Mr. Phillip Roth
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Mr. & Mrs. Bob Ruderman
Mrs. Lawrence Schnadig
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Mr. & Mrs. Michael Teitelbaum
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Ms. Sue Treiber
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Dr. & Mrs. Jerome Waldman
Mr. & Mrs. Hempstead Washburne
Mr. & Mrs. Calvin Weiskopf
Mr. & Mrs. Mark Wisniewski
Mr. & Mrs. Thomas Wilbor
Mr. & Mrs. Robert Winter
Mr. & Mrs. Steve Winter
Mr. & Mrs. Howard Wolff
Mr. & Mrs. Aaron Wolff
Mr. & Mrs. Robert Zimmerman

2006 Endowments

Paul Wisniewski Endowment

\$41,921

Mr. & Mrs. Eugene Connolly
Mr. & Mrs. Robert Daniels
Mr. & Mrs. Marvin Dickman
Mrs. Marilyn Diederichsen
Mr. & Mrs. John Oviatt
Mr. & Mrs. Paul J. Weir
Mr. & Mrs. Mark Wisniewski
Mr. & Mrs. Henry Wisniewski

Margaret Mink Endowment

\$96,354

Mr. & Mrs. Phillip Balsamo, Jr.
Mr. & Mrs. Phillip Balsamo Jr. (in memory of
Frances Petrizzi)

2006 Institutional Supporters

President's Circle

\$10,000 and over

Buchanan Fund
Circle of Service Foundation
First Midwest Bank
Lake County Community Development Block
Grant
Moraine Township
Northeastern Illinois Area Agency on Aging
United Way of:
Barrington Area
North Suburban
Northwest Suburban
North Shore
Lake County

Family Benefactors

\$5,000 - \$9,999

Chicago Community Trust
Edmond & Alice Opler Foundation
Harris Bank
Arie & Ida Crown Memorial Foundation
HRC Manor Care Foundation
Presbyterian Women (First Presbyterian
Church of Lake Forest)
YEA! Highland Park
YWCA of Lake Forest
Walgreens

Family Patrons

\$1,000 - \$4,999

Barrington Jr. Womens Club, Inc.
Barrington Township
Church of the Holy Spirit
City of Highland Park
Dick Family Foundation
Events at Independence Grove
GSF Mortgage
Harris Bank Foundation
(matching gift for Ben Nelson)
Harry P. Hoopis Family Foundation
(matching gift for David Freitag)
Hewitt Foundation
Highland Park Community Foundation
Highland Park Rotary Club, Inc.
Hollister Incorporated
Mesirow Financial
Peoples Energy
Reichert Foundation
St. Anne Women's Club of Barrington
Takeda Pharmaceuticals North America, Inc.
Trustmark Foundation
United Conveyor Foundation

Family Champions

\$500 - \$999

City of Highland Park
Hospira
(matching gift for Mr. Henry Weishaar)
Libertyville Rotary Foundation
Kiwanis Club of Lake Forest/Lake Bluff
Wauconda Township

Family Advocates

\$100 - \$499

First Bank of Highland Park
Hospira (matching gift for Ms. Kristine Rapp)
I & G Charitable Foundation
Northern Trust
(matching gift for Lora-Lee Hall)
Northern Trust Bank - Barrington
North Shore Unitarian Church
United Methodist Church of Barrington

Contribution to Family Service in honor of Man of the Year Victor Carapella

Mr. & Mrs. Bernard A. Schlifke
Mr. Gale Landers/Fitness Formula
Mr. Arnold Yusim/Arnie Yusim Leasing, Inc.
Mr. Ronald J. Borden & Company
Mr. Robert Wolf
Mr. & Mrs. Michael Schulson

Family Service 2006-2007 Board of Directors

President
Bernard A. Schlifke

Vice President
David Freitag

Treasurer
William Proskow

Secretary
Lora-Lee Hall

Past President
Victor Carapella

Directors
Julie Adams
Joe Bean
J. William Braithwaite
Victor Carapella
Jerry Groen
Martin Heldring
Lillian Herter
Edward Kaplan
Joyce O'Keefe
Gregorio Resendiz
David Royko

2006 Barrington Area Board of Directors

Co-Presidents
J. William Braithwaite
Mary Welsh

Treasurer
William Proskow

Secretary
Julie Adams

Directors
Michael Garcia
Jeff Lawler
Sam Oliver
Brook Patsey
Karen Selman

2006 Corporate Advisory Board

Chairman
Ben Nelson

J. William Braithwaite
Richard Cortesi
Thomas Fitzgerald
Nelson Levy
Joe Pasquesi
Frank Waldeck
Henry Weishaar
Robert Worobow

2006 Nuestro Advisory Board

Chairman
Lillian Herter

Judith Amidei
Rosemary Espinosa
Hania Fuschetto
Ellen Magit
Krista Matthew
Maggie Ronzani
Helen Stone
Maggie Wade

Staff List

Robert Wolf
Executive Director

Carol Fitzsimmons
Clinical Director

Dennis Skolnik
Director of Finance and Information Systems

Lyndee Yamshon
Development Director

Melissa Brennan
Samantha Cortez
Lisa Fox
Janet Fryer
Lila Kohn Gale
Elba Garnica
Debbie Hege
Kimberly Laatz
Doris Libman
Stephanie Loda
Jillian Lowe
Darcy Fitzsimmons
Marghot Moreno
Jean Odwazny
Digna Rivera Sanchez
Alice Schindel
Lois Silverstein
Gloria Stanley
Joyce Wisniewski

Locations

Main Office
777 Central Avenue
Highland Park, IL 60035
Phone: 847-432-4981
Fax: 847-432-7331
Web Site: www.famservice.org

BRANCH OFFICES:
Barrington Office
836 S. Northwest Highway
Suite H
Barrington, IL 60010
Phone: 847-381-4981
Fax: 847-381-4997

Wauconda Office
100 Main Street
Wauconda, IL 60084
Phone: 847-487-2006

Nuestro Center
624 Sheridan Road, #1B
Highwood, IL 60040
Phone: 847-681-0208
Fax: 847-681-2876

Graphic Design: **Pam Rice** | The Wimbley Group
Copy: **Jan Sugar**

Financials

Revenues

| | |
|--------------------------------|------------------|
| Contributions | \$257,679 |
| United Way Allocations | \$343,996 |
| Fees & grants from government | \$111,947 |
| Client Fees | \$160,684 |
| Investment Income | \$ 11,519 |
| Other income | \$ 550 |
| Donated materials and services | \$ 64,400 |
| TOTAL | \$950,775 |

Expenses

| | |
|-------------------------------------|-----------|
| Personnel | \$724,841 |
| Professional Fees | \$ 52,195 |
| Occupancy Expenses | \$ 43,688 |
| Supplies, Telephone, Transportation | \$ 35,151 |
| Equipment rental & Maintenance | \$ 8,773 |
| Postage and Printing | \$ 14,829 |
| Staff Education and Dues | \$ 1,816 |
| Insurance | \$ 8,799 |
| Depreciation | \$ 11,781 |
| Misc. | \$ 2,072 |
| Donated materials and services | \$ 64,400 |

TOTAL **\$968,345**

Excess Revenue (Expenses) **(\$ 17,570)**

Service Statistics

| | |
|--|------|
| Total number of individuals and families served | 3246 |
| Individual, couple, family and group counseling | 1137 |
| Social-emotional support and assistance to seniors | 293 |
| Nuestro Center (family resource center) | 774 |
| Community Education and Consultation | 1042 |



**Prevention, Education &
Counseling NFP**

777 Central Avenue
Highland Park, IL 60035
847.432.4981
www.famservice.org

